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**How do we measure progress?
What contribution do you make?**

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Community Indicators – societal progress

- What indicator(s) does my organisation contribute to?

How do I know ?

Tell/ draw the story about your clients' progress.

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To get *client* progress

what progress do I need to see in our service?

How do we know?

- What does it look like if our service is getting better?
- Make a progress checklist .

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To get *service* progress

what progress do I need to see in the business?

- Which processes or systems need to be improved to get service progress?
- How will I know when it is working well? What will it look like?

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Joining the dots

- To get societal progress
 - we ensure client progress by
 - making service progress which is achieved with
 - business progress

How do we measure these?

How can we contribute to progress at each level?

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Different community wellbeing indicators (1)

Measures for Local Government:

Built on OECD Better Life : Initiative, security, leisure, income distribution and a clean environment

1. Healthy, safe and inclusive communities
2. Culturally rich and vibrant communities
3. Dynamic resilient local economies
4. Sustainable built and natural environments
5. Democratic and engaged communities.

http://www.ancelg.org.au/upload/program1/1367468192_LGAQ_ACELG_Community_Wellbeing_Indicators.pdf

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Different community wellbeing indicators (2)

<http://www.communityindicatorsqld.org.au/rockhampton>

- Community Indicators Queensland –
Community Resilience Profiles

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Sources of data

Regional Australia

- Regional Australia (QLD)

<http://insight.regionalaustralia.org.au/>

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Thank you

- Thank you for coming.
- Information is Power Workshop – REGISTER TODAY
- Hope you enjoyed the discussion and learnt something that helps your progress.
- Please complete the feedback form.